



January 2022

Technical Integrator Newsletter

Happy New Year to all our Technical Partners.

ESS transition from Capita to ParentPay Group.

During 2021 ParentPay Group completed its acquisition of ESS. The news was enormously gratifying and incredibly welcome for everyone who had worked so hard to make it happen. Our aim to make the life of school leaders and teachers easier, and to free up more of their time to help deliver improved outcomes for students remains key. More information can be found by following our <u>public blog</u>

Change in Billing address.

Partners are advised that our billing address has now been updated. Please update your internal records accordingly:

Education Software Solutions Limited, The Exchange, Express Park, Bridgwater, TA6 4RR

Future Pricing

We wanted to remind our Technical Integrators that all future pricing is still available via our online calculator.

We continue to review our pricing and to better allow our valued integrators to plan for future years we publish our proposed pricing for the next three years. This model includes RPI based increases that are currently set for the next three years. In our last communication we agreed to re-publish this pricing annually in order to provide three-year pricing visibility to all integrators. The rate of RPI increases will be updated at each release to reflect the current forecasted rate

Our newest member to the Team

A warm welcome to the latest member of the Partner Team - Esther da Silva:

"Hello everyone, I have recently joined ESS and will be developing a strategic proposition for our integrators. As I am new to the ed tech sector, I am keen to speak with as many of you as possible. I particularly would like to understand your journey as a SIMS integrator and how we can make your relationship with SIMS more helpful to your business. If you would like to arrange a chat, please feel free to email me directly at Esther da Silva. I look forward to working with you!"

Support and Resourcing

We continue to improve our resourcing portal https://www.sims-partners.com/ and over the coming weeks you will notice some changes to the site. Thank you to all the partners who have contributed by providing suggestions and feedback. Do have a look and let us know what you think.

We advise all of our Technical Integrators to visit the update section of the site https://www.sims-partners.com/ General-Advice/Publications as frequently as possible. This is the location where we list all updates and notices that are relevant to Technical Integrators.

Accreditation 2022/2023

Submissions and requests for Accreditations are taken throughout the year. If your last submission is due to expire or you wish to be listed as an <u>Accredited Technical Partner</u>, please contact the <u>Partner Support Team</u>. The Accreditation status of our Technical Integrators is queried by many schools who seek to gain assurances that the interfacing to SIMS Data by our partners is via our support APIs.

SIMS 7 Spring 2022 release updates on YouTube

Paul Featherstone, one of our Senior Product Managers, has put together some short videos that cover key changes/enhancements that our users can expect in the forthcoming release. He has completed a series of videos for the Spring 2022 SIMS Release that are worth a look. Click here for our ESS YouTube page

2022/2023 Logos

Our latest set of SIMS Logos for 2022/2023 will be available for qualifying Partners very soon. If you wish to request the latest versions please log you request with the <u>Partner Support Team</u> today.

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